

Frequently asked question

How old do I need to be to enter?

This promotion is only open to people aged 18 years or older.

How do I enter the promotion and get my unique Booking.com offer codes?

Buy an Energizer® product (batteries, battery chargers or flashlights) during the promotion period (please refer to the promotional period for your country in the campaign terms [<link>](#)). Go to energizerholidays.com and enter the pack's barcode (on the reverse of the product packaging) alongside your details (first name, surname, email address). You will then receive an email asking you to verify your email address. Once you have verified your email, you will then receive another email containing two codes, 1 code for 10% off accommodation and one code for 10% off car hire.

Can I receive discount codes if I order Energizer® batteries online?

Yes, you can. When you receive your pack of Energizer® batteries, you will then be able to go to energizerholidays.com and enter your details (first name, surname, email address). You will then receive an email asking you to verify your email address. Once you have been verified you will receive a second email containing two separate discount codes. One for 10% off accommodation and one for 10% off car hire.

How long does this promotion last?

Please refer to the [campaign terms](#) for both the promotion and redemption periods. Once the promotion has ended you will not be able to enter the promotion to receive a discount code.

Which Energizer® products are included in this promotion?

All Energizer batteries, battery chargers and flashlights. See [campaign terms](#)

Where can I find my barcode?

The barcode is printed at the back of Energizer® batteries, flashlights or battery chargers pack."

What happens if my barcode doesn't work?

If the barcode does not work on the website, try re-entering it to make sure it is entered correctly. If you are still having problems, please contact Energizer customer services at support@energizerholidays.com

Can I use a barcode more than once?

You can only enter the promotion once per each Energizer product purchased, and you can only receive one discount code per product purchased.

I've input my barcode, first name, surname & email address, but I haven't received an email containing my discount codes.

Please contact Energizer customer services at support@energizerholidays.com who will be able to assist you further.

How long will it take for my discount code to be sent to my email?

After entering the promotion online and confirming your email, you will receive your codes immediately.

I am experiencing issues with the Energizer promotional website, what do I do?

Please try rebooting your device and refreshing the page. If you are still experiencing issues, please contact Energizer customer services on support@energizerholidays.com

Can I use more than one discount code per booking?

You can only use one reward per booking. You can, however, combine your reward with Genius discounts and deals on the [Booking.com](https://www.booking.com) website.

What if I am not a Booking.com member?

You do not need to be a Booking.com member to use your discount code on accommodation or car hire. However if you are a Booking.com member you can combine your discount codes with Genius discounts and deals on the Booking.com website.

Will I receive two separate discount codes for accommodation and car hire?

Yes. You will receive one discount code for accommodation, and a separate discount code for car hire.

When do my discount codes expire?

The expiration date of your discount is stated in the campaign terms.

Do I need to stay in the accommodation within the redemption period as stated in the campaign terms?

No, you will be able to stay after the redemption period. See campaign terms for latest stay dates.

Do the dates of my car hire need to fall within the redemption period as stated in the campaign terms?

No, these dates can fall after the redemption period. See [campaign terms](#) for latest car hire dates.

I had to cancel my accommodation; do I lose my Booking.com discount code?

Yes, the Booking.com discount code can only be used on one booking. If you need to cancel your accommodation booking you will not be able to use the same Booking.com discount code to make another booking. Instead, you would need to purchase another Energizer® product and visit energizerholidays.com within the promotional period in order to obtain a new code. The promotional period can be found in the [campaign terms](#).

I had to cancel my car hire; do I lose my Booking.com discount code?

Yes, the Booking.com discount code can only be used on one booking. If you need to cancel your car hire booking you will not be able to use the same Booking.com discount code to make another booking. Instead, you would need to purchase another Energizer® product and visit energizerholidays.com within the promotional period in order to obtain a new code. The promotional period can be found in the campaign terms.

Do I have to use my Booking.com discount codes straight away or can I save it for later?

The expiration date of your discount is stated in the [campaign terms](#).

Can I use the discount code towards a booking I have already made?

No, rewards cannot be applied retroactively. They can be used towards making a new booking.

How do I use my code to get a discount code on car hire / accommodation?

The steps to redeem your discount code are outlined in the email which you will receive after entering the promotion.

Can I use my Booking.com discount codes for flights?

No. Your Booking.com discount codes can only be used for either accommodation or car hire.

Is there a minimum spend requirement to use my Booking.com discount codes?

No, you can use your discount code against any accommodation marked with the Instant Reward badge or for any car hire booking accessed by the dedicated links.

Can't find the answer you are looking for?

Please contact Energizer customer services at support@energizerholidays.com